



HDFC BANK PARIVARTAN

Parivartan is HDFC Bank's CSR brand deeply committed to making a positive impact to the environment and the community at large.

We partner with NGOs to enable socio-economic development in the lives of millions of Indians through multisectoral initiatives under our 5 key focus areas.

OUR VISION:

HDFC Bank Parivartan's vision is to contribute to the social and economic development of the community by empowering them and driving a positive change in their lives, that in turn enables them to actively participate in the growth of our nation.

100+ MILLION Lives impacted

Active in 28 STATES and 8 UNION TERRITORIES pan India



FOCUS AREAS:



RURAL DEVELOPMENT



PROMOTION OF EDUCATION



SKILL TRAINING AND LIVELIHOOD ENHANCEMENT



HEALTHCARE AND HYGIENE



FINANCIAL LITERACY AND INCLUSION

This report provides an insight on the work done by HDFC Bank Parivartan in Meghalaya





Parivartan In Meghalaya 1.47+ LAKH LIVES IMPACTED

Focussed Development Programme	Holistic Rural Development Programme	
Districts	Districts	No. of Villages
East Jaintia Hills	East Khasi	15
East Khasi	Ri-Bhoi	39
Ri-Bhoi		
West Garo Hills		
West Jaintia Hills		
West Khasi Hills		

RURAL DEVELOPMENT



2,000+
SOLAR LIGHTS
INSTALLED



WATER CONSERVATION STRUCTURES CONSTRUCTED



710+
BIOMASS STOVES
PROVIDED



3,070+
FARMERS TRAINED
HRDP+FDP

PROMOTION OF EDUCATION





51,620+*
STUDENTS REACHED

SKILL TRAINING AND LIVELIHOOD ENHANCEMENT



1,340+

YOUTH SUPPORTED



1,175+
HOUSEHOLDS BENEFITTED
BY DAIRY, GOAT REARING,
FISHERIES & POULTRY

HEALTHCARE AND HYGIENE



SCHOOL SANITATION UNITS INSTALLED



1,895+

INDIVIDUAL HOUSEHOLD TOILETS INSTALLED



FINANCIAL LITERACY AND INCLUSION



2,020+
FINANCIAL LITERACY
CAMPS CONDUCTED



13,750+
PEOPLE REACHED

^{*}Inclusive of immediate & extended beneficiaries

^{*}Impact numbers as of September 2023





RURAL DEVELOPMENT

Promoting holistic rural development of communities

KEY INTERVENTIONS

Meghalaya's rural population is heavily dependent on natural resources for their livelihoods. However, unplanned & unsustainable usage has created an imbalance in the distribution of these resources amongst communities. With this in mind, Parivartan under HRDP has mainly worked on livelihood promotion through various skill training programmes that include:

- ✓ Entrepreneurial support for SME promotion
- ← Facilitating water distribution systems for households
- Constructing sanitation structures

NATURAL RESOURCE MANAGEMENT (NRM) | DISTRICTS - EAST KHASI HILLS, RI-BHOI

Under this intervention, efforts have been made to raise awareness on conservation of water & prevention of soil erosion. Structures established in the community include:

- ✓ Loose boulder structures
- Minor irrigation structures
- Stop dams

Erosion control channels
Check dams

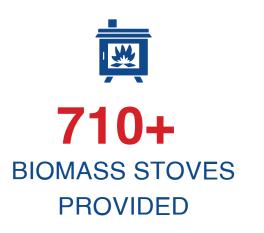
Retention walls have also been set-up as part of the water supply in order to maintain the water levels throughout the year & ensure continuous supply of water to fields & households at all times. Several drinking water posts have been installed in order to ensure the availability of safe & clean water for drinking & daily use. Similarly, to address the water crisis faced by the villagers of Laitumiong in East Khasi Hills district, Parivartan revived a semi-functional rainwater harvesting cum check dam structure.

The structure has proved to be a boon for the community, having a capacity of approximately 13,09,733 litres catering to a population of around 500 people.













INTRODUCING RENEWABLE ENERGY | DISTRICTS - EAST KHASI HILLS, RI-BHOI

The difficult terrain of Meghalaya has deprived many of its villages of essential energy sources necessary to lead a normal life in the 21st century. Hence, with an aim to both promote renewable energy, ensure safety in the terrain & to further connect villagers to electricity, HDFC Bank has:

- Established a micro-grid
- ✓ Provided over 800 solar lights
- ✓ Provided over 1,000 fuel efficient bio chullahs

NRM, EDUCATION & HEALTHCARE INTERVENTIONS FOR UPLIFTMENT | DISTRICTS - EAST KHASI HILLS

HDFC Bank Parivartan and AROH Foundation are working on the holistic development for over 5000 households from 15 villages through skill enhancement and livelihood generation. The intervention includes:

- Establishing food processing and dryer units along with an agriculture tool bank
- → Promoting local bamboo handicraft and cash crop production
- Skilling youth on tourism, hospitality, driving, repairing and other trades
- ✓ Strengthening 60 Street Vendors through Market Shade Support
- → Reviving rain water harvesting & establishing solar based irrigation system.
- ✓ Developing infrastructure for 9 schools & 3 anganwadis
- ✓ Installing 150 solar street lights
- Supporting vendors with e-carts & multi-processing units

IMPROVING FARMER INCOMES THROUGH STRONG COMMUNITY INITIATIVES | DISTRICTS - RI-BHOI

HDFC Bank Parivartan, together with Society for Action in Community Health has launched interventions to improve the incomes of farmers in this hill state, along with skills-based training to improve livelihoods. A Local Economic Activation drive will be launched to promote 1 lakh community-led enterprises, out of which at least 50% will be women led. Lakhs of acres of unirrigated land will be brought under irrigation to boost farmer yields. Large areas will be brought under green cover to reduce carbon footprint. Chemical free farming will be promoted and villages will be provided with safe drinking water solutions. These multi-pronged interventions will help the farming communities to be strong and resilient.









PROMOTION OF EDUCATION

Creating a conducive learning environment in communities

KEY INTERVENTIONS

ZERO-INVESTMENT INNOVATIONS FOR EDUCATION INITIATIVES (ZIIEI)

One of the largest-ever programmes to facilitate wide-scale, systematic implementation of grassroots innovations that can improve existing systems & processes at minimal cost, Parivartan's ZIIEI has oriented over 7,760 teachers in Meghalaya: leading to the submission of more than 4,080 innovative ideas.

RENOVATION & REFURBISHMENT OF SCHOOLS | DISTRICTS - RI-BHOI, EAST KHASI

The school infrastructure plays a very significant role in the overall learning process. With an aim to make learning interesting & effective, HDFC Bank Parivartan undertook the following initiatives in Ri-Bhoi & East Khasi districts:

- → Renovation & refurbishment of 38 schools
- ✓ Establishment of 25 smart classrooms
- → Renovation of 20 anganwadi centres
- ✓ Set up of 4 digital learning centres
- Equipped 25 schools with library & sports equipment











DIGITAL TRANSFORMATION FOR 10 SCHOOLS | DISTRICTS - EAST KHASI HILLS, RI BHOI, WEST KHASI HILLS, EAST JAINTIA HILLS

HDFC Bank Parivartan and Indo Global Social Service Society are transforming 10 Government schools in Meghalaya into Smart Schools. The intervention aims at:

- → Renovating and repairing toilets
- ✓ Establishing drinking water units
- → Refurbishing floors and white washing walls
- ✓ Setting up libraries

The intervention will positively benefit 865 students from primary and upper primary schools in the region.









SKILL TRAINING AND LIVELIHOOD ENHANCEMENT

Upskilling individuals to enable sustainable income generation

KEY INTERVENTIONS

SKILL ENHANCEMENT OF YOUTH

Under the programme, **420 socio-economically marginalised youth** were chosen for **skill development & entrepreneurship training** in various vocational trades to help reduce unemployment & poverty in the region. These include:

- Broom making
- → Bee keeping
- Pig rearing
- ✓ Soft skills

UPSKILLING WOMEN

As a part of its **Sustainable Livelihood Initiative (SLI)**, Parivartan has also imparted skill training to thousands of women across Meghalaya.

ALTERNATIVE LIVELIHOOD

In order to provide an additional source of income to the marginalised families in its project villages, HDFC Bank Parivartan introduced capacity building sessions & established certain enterprises. The following work centres were set up to support over 667 households -

- ✓ 2 weaving centres benefitting 150 households
- → Rice and turmeric processing units in 6 villages
- ✓ Spice/pineapple/banana clusters for 157 households



IMPACT IN MEGHALAYA





1,175+
HOUSEHOLDS
BENEFITTED BY DAIRY,
GOAT REARING,
FISHERIES & POULTRY





HEALTHCARE AND HYGIENE

Focused on improving sanitation facilities & promoting safe hygiene practices across several communities

KEY INTERVENTIONS

SANITATION FOR ALL | DISTRICTS - EAST KHASI HILLS, RI-BHOI

In our ongoing efforts to make sanitation widely accessible, Parivartan has worked extensively in bringing about an effective behavioural change in the space of sanitation. **Over 80+ continuous awareness drives** were conducted across several villages in Meghalaya. It has also constructed **over 2,600 sanitation units** across the state, thus providing easy access to better sanitation facilities.

CLEAN WATER FOR ALL | DISTRICTS - EAST KHASI HILLS, RI-BHOI

Since several villagers had to either walk miles to fetch water or didn't have any source of clean water, it directly impacted their health. Under HRDP, Parivartan focused on providing safe & adequate water to rural communities in a convenient & effective manner for diverse activities including cooking, washing & sanitation. To keep the operational & building costs minimal, the project prioritised gravity feed pumps rather than pump-based supplies. A Water Management Committee was set up consisting of members from the community for the maintenance of the project.

Over 25 villages have been given water connections & 18 have been provided with household water connections. Additionally, the existing & non-functional water supply connections have also been refurbished.













DIAGNOSTIC SUPPORT TO MEDICAL CENTERS | DISTRICTS - JAINTIA HILLS

The promotion of health in East Jaintia Hills District, Meghalaya, is an imperative undertaking. This region faces significant healthcare challenges, including limited access to diagnostic services, resulting in delayed treatment and unfavourable health outcomes. To address these pressing issues, the acquisition and installation of essential medical equipment, namely a Digital X-Ray Machine, an Endoscopy Machine, and an Ultrasound Machine, are paramount. HDFC Bank Parivartan and People to People Health Foundation are installing these machines in 1 civil hospital and 1 medical center in the district. The machines are instrumental in early diagnosis and treatment, preventing the progression of diseases and enhancing healthcare quality. The remote location of East Jaintia Hills District compounds the need for local access to critical diagnostic services, as patients often travel long distances, incurring higher costs and delays. Nearly 30000 individuals are set to benefit from the improved infrastructure and equipment support.









FINANCIAL LITERACY AND INCLUSION

Enabling communities to break the cycle of poverty and enter the banking fold

Financial literacy workshops conducted across various projects in Meghalaya teach subjects ranging from savings to investments. They also inform rural communities on ways to access organised sources of finance.







STORIES OF PARIVARTAN



FOSTERING PROSPERITY THROUGH HANDICRAFTS

LOCATION: WEST JAINTIA HILLS

BENEFICIARY: MRS. BLODIAN SUNGOH

THE CHALLENGE:

In the tranquil village of Khliehrangnah Mrs. Blodian Sungoh and her community faced the dual challenges of meager incomes from traditional agriculture and livestock practices. Unpredictable weather patterns and market fluctuations further exacerbated their financial struggles.

OUR INTERVENTION

HDFC Bank Parivartan and AROH Foundation identified Mrs. Sungoh and other enterprising women in the community. A dedicated group led by Mrs. Sungoh was formed, receiving specialised skill training from in crafting various items. To amplify their efforts, a Handicraft Centre was constructed, equipped with essential raw materials, tools, and equipment. Parivartan facilitated Mrs. Sungoh's participation in a prestigious Handicraft Expo in Noida, providing a platform for exposure and sales.

THE RESULT

The transformation was remarkable. Mrs. Blodian Sungoh and her group not only elevated their monthly income by INR 10,000 through local sales but also secured an additional INR 30,000 by showcasing their crafts in Noida. Mrs. Sungoh's commendable work was recognised by the State Government, and the Meghalaya State Livelihood Mission documented her journey, symbolising a beacon of success and empowerment in Khliehrangnah.



STORIES OF PARIVARTAN



TRANSFORMING RURAL LIVELIHOODS THROUGH POULTRY FARMING

LOCATION: WEST JAINTIA HILLS BENEFICIARIES: 30 FARMERS

THE CHALLENGE:

In the heart of Laskien block, agriculture reigns supreme. Barato village, home to Pynroilang SHG and latreilang SHG, grapples with the primary occupation of daily wage farming. Despite their hard work cultivating crops like Onion, Ginger, and Turmeric, the insufficiency of income remained a pressing issue for both groups, each comprising 15 members.

OUR INTERVENTION

Stepping in to catalyse change, HDFC Bank Parivartan and AROH Foundation orchestrated a strategic move toward Poultry Farming. The initiative involved the construction of two modern poultry sheds, the distribution of 400 broiler chicks, and comprehensive training conducted in collaboration with the Veterinary department, ensuring the SHG members gained expertise in poultry farming.

THE RESULT

The transformative impact was profound. The 30 members of Pynroilang SHG and latreilang SHG witnessed a substantial monthly income boost of INR 25,000 through the sale of eggs and chickens in the bustling Jowai market. Buoyed by success, they are now poised to establish an incubation unit, envisioning a tenfold expansion by increasing egg and chicken production each month. This initiative not only elevated their financial status but also paved the way for sustainable growth in Barato village.







RURAL DEVELOPMENT

Our Holistic Rural Development Programme (HRDP) is driven by the belief that development is only possible when our villages can be a part of the nation's economic prosperity. It identifies & addresses the critical needs of each village through interventions designed carefully after consulting village communities & other stakeholders.

KEY INTERVENTIONS

- ✓ Improving school infrastructure & promoting quality education
- Constructing household sanitation units
- Improving health through camps & awareness sessions
- ✓ Training in sustainable agricultural practices
- Introducing alternate livelihood sources like: livestock management, embroidery training, masala-making, toy manufacturing etc.
- ✓ Increasing awareness of & implementing measures towards soil and water conservation
- Improving access to drinking & irrigation water
- Providing job-oriented training
- Conducting financial literacy sessions



OVERALL IMPACT







57,980+
KITCHEN GARDENS
CREATED



DEPLOYED









PROMOTION OF EDUCATION

Spread across a wide geography, our education programmes aid in the creation of conducive & effective learning environments.

KEY INTERVENTIONS

- ✓ Infrastructure improvement including refurbishment, installing libraries, setting up science labs, providing sports materials etc.
- ✓ Training teachers in alternative pedagogy & soft skills
- Identifying & promoting innovative practices
- ✓ Ensuring quality education through remedial classes, learning camps & relevant teacher training material
- ✓ Special financial support through the Educational Crisis Scholarship

ZERO-INVESTMENT INNOVATIONS FOR EDUCATION INITIATIVES (ZIIEI)

ZIIEI, one of our largest programmes is in its third phase, focusing improving learning outcomes in more than 10,000 schools across India integrating the concepts of 'Project Based Learning'. Taking cue from the National Education Policy 2020, the project, has embarked on a journey to equip teachers with knowledge, attitudes, behaviours and skills they require to meet the learning needs of 21st century learners. The project:

- ✓ Covers 31 states/UTs
- → Has supported 25 lakh teachers and 10 lakh students since inception.
- ✓ Reached 38,000 teachers in FY 2023-24
- Organised 28 sessions across 6 states in FY 2023-24





OVERALL IMPACT











SKILL TRAINING AND LIVELIHOOD ENHANCEMENT

Parivartan supports multiple projects focussed on:

- Competency-based training & placements
- Capacity building
- Promoting entrepreneurial activities
- ✓ Upskilling for agricultural & allied practices

Our Sustainable Livelihood Initiative (SLI) has transformed the lives of lakhs of women by providing sustainable long-term solutions through Self Help Groups (SHGs) and Joint Liability Groups (JLGs).

KEY INTERVENTIONS

- Placement-linked skill training
- ✓ Promoting livelihoods & entrepreneurship among women through embroidery training, candle & toy production, masala making etc.
- ✓ Providing support & training for capacity building, financial literacy & market linkages



OVERALL IMPACT









HEALTHCARE AND HYGIENE

Our sanitation projects have actively championed the Swachh Bharat cause, focusing not only on providing related infrastructure but also on fostering behavioural changes towards better health & hygiene standards.

KEY INTERVENTIONS

- Promoting awareness to effect behavioural change
- Constructing bio-toilets
- Conducting health camps
- Spreading awareness about nutrition
- Providing clean drinking water
- A Guinness Book of World Records-recognised annual blood donation drive





OVER ALL IMPACT



24,235+

HOUSEHOLD TOILETS
CONSTRUCTED



23+ Lakh

UNITS OF BLOOD DONATED



1,810+
SANITATION DRIVES
CONDUCTED



1.87+ Lakh

PEOPLE BENEFITTED
THROUGH HEALTH CAMPS



CONDUCTED



FINANCIAL LITERACY AND INCLUSION

Parivatan aims at educating communities to make informed financial decisions & help bring them into the banking fold by conducting **financial literacy workshops** across the country. This is done by:

- Disseminating information on general banking
- Credit counselling
- ✓ Promoting digital banking among students, women, pensioners & senior citizens

KEY INTERVENTIONS

- ✓ Spreading financial literacy through special camps
- ✓ Promoting capacity-building through Self Help Groups (SHGs)



OVERALL IMPACT



























PARIVARTAN ON ITS PATH TO ACHIEVE GLOBAL GOALS

The planet has not been the same since we first came here. But the biggest opportunity we have today is to make it better. At HDFC Bank, we aim to create integrated solutions that help us to contribute to the Sustainable Development Goals by the United Nations. Parivartan, the bank's social initiative is working towards bringing a transformation through these integrated solutions that uplifts communities and restores nature. We have aligned our vision with the Global Goals as a responsible bank and a member of the international community.

Parivartan's five pillars, namely Rural Development, Promotion of Education, Healthcare and Hygiene, Skill Development & Livelihood Enhancement and Financial Literacy & Inclusion contributes to 9 SDGs out of the 17 laid down by the UN. We are committed to comprehensively and sustainably design our programmes in a way where we are able to realise our shared goal of a better and peaceful world in 2030.

PARIVARTAN AND THE SUSTAINABLE DEVELOPMENT GOALS

Rural Development

Under Parivartan, the bank has been working in 17+ states in India to bring in holistic development in the rural landscape. It has launched the Holistic Rural Development Programme to address key challenges in rural areas.

SDG 2 ~ Zero Hunger

- 1. Promoting sustainable agriculture through better water management systems by construction of check dams, farm ponds, community ponds and irrigation systems.
- 2. Empowering farmers through capacity building. Creating Seed Bank, Grain Bank, Village Nursery and supporting field research to achieve food security.

SDG 6 ~ Clean Water and Sanitation

1. Ensuring availability of clean drinking water and promoting sustainable management of water through construction of Rainwater Harvesting Structures, Community Tanks, Hand Pumps and Wells.

SDG7 ~ Affordable and Clean Energy

1. Adopting renewable energy to provide affordable, reliable, sustainable and accessible modern energy through installation of Solar street lights, Biomass Stoves, Community Biogas Plants and Distribution of Solar Home Lights.

Skill Development and Livelihood Enhancement

Administering and enhancing skills is an essential component in increasing employment, ensuring fair share of work and creating sustainable livelihood opportunities. In addition, the bank also focusses on developing livelihood opportunities for women.

SDG 2 ~ Zero Hunger

- 1. HDFC Bank Parivartan has created non-farm based employee opportunities to double farmers' incomes. Using productive resources, farmers are trained on livestock management, thus, benefitting indigenous people, women and villagers.
- 2. The bank introduced kitchen gardens in villages in several states to promote sustainable agriculture and ensured improved nutrition to the families while successfully ending hunger. It has facilitated creation of over 40,000 kitchen gardens.

SDG4 ~ Quality Education

1. Under Parivartan, the bank is working to provide access to affordable, technical and vocational education. The bank has trained over 1.60 lakh individuals under its Skill Development programme keeping with principles of equity and inclusivity.

SDG5 ~ Gender Equality

1. Parivartan has formed/revived over 7,500 SHGs with an aim to empower women in rural India. The initiative has strengthened the cause of achieving gender equality by enabling the women to achieve better livelihood opportunities.

SDG8 ~ Decent Work and Economic Growth

- 1. The bank has trained over 1.04 lakh farmers through exposure visits and diverse agricultural training programmes for their sustained economic growth. Through varied capacity building initiatives, the farmers are able to seek full and productive employment.
- 2. Parivartan has empowered farmers through entrepreneurial programmes through financial as well as skill-based support. The bank has facilitated development of dairy cooperatives, poultry farms, integrated poultry-goat rearing-fishery units and other small business to ensure sustained and inclusive growth of the people as well as the region.





















SDG12 ~ Responsible Consumption and Production

1. Through natural farming, formation of seed banks and FPOs, Parivartan has been able to help farmers in innovating their logistics and supply chain, thus enabling sustainable consumption and production patterns.

Promotion of Education

This is one of the most important pillars of Parivartan that promotes equal education to all from early childhood to secondary education. The initiative also advocates usage of technology through digitisation of schools and introducing science labs to encourage the scientific temper of children.

SDG 4 ~ Quality Education

1. To further improve the access to inclusive and equitable quality education, the bank has undertaken several initiatives including remedial classes, learning camps, training the teachers and by offering scholarships. The bank has also created requisite infrastructure for students from underprivileged background to access education in a safe and lively environment.

SDG3 ~ Good Health and Well-Being for People

1. Parivartan has included sports as one of the fundamentals of education to ensure healthy lives of children while promoting their well-being. The bank has facilitated training of hockey, football and other sports while also ensuring access to the requisite sports equipment.

Healthcare and Hygiene

Our bank has actively worked towards providing better healthcare and sanitation facilities to the vulnerable communities. With its special focus in eradicating Non Communicable Diseases in certain states to building accessible sanitation facilities despite challenging terrains, the bank has set an example in the space.

SDG3 ~ Good Health and Well-Being for People

- 1. Under Parivartan, the bank has helped villagers create Kitchen Gardens to improve access to nutritious food and ensure healthy lives.
- 2. By organising health camps and health infrastructures the bank has adopted precautionary approach while helping vulnerable communities prevent themselves from communicable and non-communicable diseases. The bank has also set a Guinness World Record in organising largest blood donation drive.

SDG6 ~ Clean Water and Sanitation

1. With creation of over 28,800 sanitation units across India, the bank has been steadfast in giving access to clean sanitation facilities for all despite terrain related changes. By making adequate and equitable sanitation accessible, the bank has helped end Open Defecation and offered women their dignified access to sanitation.

SDG13 ~ Climate Action

1. The bank has initiated a mass plantation drive and by far planted over 10 lakh trees as one of its urgent actions to combat climate change. The drive has also contributed in increasing the ground water levels and improved agriculture.

Financial Literacy and Inclusion

Financial literacy is the first step towards real financial inclusion. Our Bank conducts financial literacy workshops for communities to enable them to make smart financial decisions and sustain themselves.

SDG8 ~ Decent Work and Economic Growth

1. Being financially literate opens up several avenues for an individual. Financial inclusion is a right. To ensure, further access to employment opportunities and sustainable economic growth of an individual, providing financial literacy is fundamental.

TYPES OF PROJECTS UNDERTAKEN:

HRDP (Holistic Rural Development Programme) - HRDP is HDFC Bank's flagship programme that focuses on sustainable and holistic growth under which the Bank carries out interventions under more than one key focus areas.

FDP (Focussed Development Programme) - Under this programme, the Bank carries out focussed interventions under any one of the key focus areas in a given targeted geographical area.

