



We understand your world

HDFC Bank Ltd.
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HDFC Bank has been ranked no. 1 bank in India in the Forbes' World's Best Banks report.

In the inaugural edition of this first-of-its-kind report published by Forbes, the reputed business publication ranked banks not on the basis of its balance sheets and P&L statements but on what the customers had to say.

Forbes' partner in this study and a market research firm, Statista surveyed over 40,000 customers in 23 countries for their opinions on their current and former banking relationships.

The banks were rated on overall recommendation and satisfaction, as well as five sub-dimensions (trust, terms and conditions, customer services, digital services, and financial advice).

Between 5 and 60 banks were identified as top banks in each country, based on the total evaluations collected, the number of banks in the specific country and the scores achieved.